1.2 Power and duties of its officers and employees[Section 4(1) (b)(ii)]

Role	Responsibilities & Authorities	Rules/ orders	Exercised	Work allocation
Role Director	Responsibilities & Authorities > Director is responsible for and authorised to take Policy decisions at the Institutional level in relation to industry, government, legislative agencies and other bodies appropriately from time to time. > He is responsible for implementation of decisions taken by Governing Council,		➤ Director is responsible for and authorised to take Policy decisions at the Institutional level in relation to industry, government, legislative agencies and other bodies appropriately from time to time. ➤ He is responsible for implementation	➤ Director is responsible for and authorised to take Policy decisions at the Institutional level in relation to industry, government, legislative agencies and other
	Advisory Panel and other recommendatory/mandatory bodies governing the functioning of ARAI. He is responsible for guiding the day-to-day executive operations, advisory functions through HODs. Director is authorised to allocate manpower and the other resources required for smooth functioning of the	Page No. 21 of Memorandum of Assocaition & Articles of Association (Rules	Council, Advisory Panel and other recommendatory/ mandatory bodies governing the functioning of ARAI. > He is responsible for guiding the day-to-day executive operations, advisory functions through HODs. Director is authorised to allocate manpower and the	Advisory Panel and other recommendatory/ mandatory bodies governing the functioning of ARAI. > He is responsible for guiding the day-to-
	Institute. Director is responsible to define organizational objectives and monitor activities in the Institute keeping in view the interest of Automotive Industry and nation at large and those of departmental personnel are described in the Departmental Procedures.		organizational objectives and monitor activities in the Institute keeping in view the interest of Automotive Industry and	functioning of the Institute. Director is responsible to define organizational objectives and monitor activities in the Institute keeping in view the interest of Automotive Industry and nation at large and those of departmental personnel are described in the Departmental Procedures.
QM / MR	 Ensuring that the processes needed for LOMS are established implemented and maintained. Identification of deviations from the LOMS or procedures for performing ARAI activities. Actions to prevent or minimize deviations 	As per the Office order	LOMS or procedures for performing ARAI activities. > Actions to prevent or minimize	LOMS are established implemented and maintained. > Identification of deviations from the LOMS or procedures for performing ARAI activities.

	 ▶ Reporting to top management on the performance of LOMS and need for improvement. ▶ Ensuring the effectiveness of ARAI activities through promotion of awareness of customer requirements throughout the organization. ▶ Liaison with external parties on matters relating to the LOMS. 	performance of LOMS and need for improvement. > Ensuring the effectiveness of ARAI activities through promotion of awareness of customer requirements throughout the organization. > Liaison with external parties on matters relating to the LOMS.	organization. > Liaison with external parties on matters relating to the LOMS.
HoD / TMAssisted	> HoDs are responsible for assisting the	> HoDs are responsible for assisting the	•
by Management Team (Management	Director in the execution of policy decisions taken by various committees of Advisory /	Director in the execution of policy decisions taken by various committees of	• •
Team typically	recommendatory / mandatory nature and	Advisory / recommendatory / mandatory	•
include sub-	Implementing such decisions in their own	nature and Implementing such decisions	
ordinates like Sr. General Managers,	departments effectively, incorporating the	in their own departments effectively,	. –
General Managers, Deputy General Managers, Sr. Managers,	features as called for by the Director.	incorporating the features as called for by the Director.	incorporating the features as called for by the Director.
Managers, Deputy	➤ HoDs are authorised to delegate	➤ HoDs are authorised to delegate	➤ HoDs are authorised to delegate
Managers,	responsibilities to the staff of the	responsibilities to the staff of the	
Engineers)	department for discharging the duties appropriately and to have a control on the implementation of the plan in the department. The HoD is responsible to implement and maintain OMS and departmental procedures. The specific responsibilities and authorities of the HoD related to the Departmental Processes Overall planning, monitoring of departmental activities including maintaining	department for discharging the duties appropriately and to have a control on the implementation of the plan in the department. The HoD is responsible to implement	department for discharging the duties appropriately and to have a control on the implementation of the plan in the department. The HoD is responsible to implement and maintain OMS and departmental procedures. The specific responsibilities and authorities of the HoD related to the Departmental Processes Overall planning, monitoring of
	documents, work schedule, liaising with customers as well as interaction with regulatory authorities. As per the Office orde approved and issued by HR department	maintaining documents, work schedule, liaising with customers as well as interaction with regulatory authorities.	maintaining documents, work schedule, liaising with customers as well as interaction with regulatory authorities.

	 Reducing non-conformities at highest priorities at all levels. Setting Departmental objectives & improving service delivery, identification of appropriate resources. 		priorities at all levels. > Setting Departmental objectives &	 Reducing non-conformities at highest priorities at all levels. Setting Departmental objectives & improving service delivery, identification of appropriate resources.
	 Ensuring involvement of personnel related to processes shall not diminish confidence. Interpretation of results and release of 		related to processes shall not diminish confidence. Interpretation of results and release of	 Ensuring involvement of personnel related to processes shall not diminish confidence. Interpretation of results and release of
	reports. > Approval of DPs, TPs, Work Instructions.		reports. > Approval of DPs, TPs, Work Instructions.	reports. > Approval of DPs, TPs, Work Instructions.
	> Approval of quality plans, formulation of teams.		of teams.	> Approval of quality plans, formulation of teams.
	Approval of completeness of service, test report & Bill.		test report & Bill.	Approval of completeness of service, test report & Bill.
	➤ Approval of actions on non-conformities		conformities	➤ Approval of actions on non-conformities
	Evaluate significance of deviations with respect to activities		Evaluate significance of deviations with respect to activities	Evaluate significance of deviations with respect to activities
	performed by competent person for which they are responsible.		performed by competent person for which they are responsible.	performed by competent person for which they are responsible.
Execution Team	As designated by management team to carry		As designated by management team to	As designated by management team to
(Management Team	out: -		carry out: -	carry out: -
typically include sub-ordinates	Execution of planned activities for service.		Execution of planned activities for service.	Execution of planned activities for service.
Sr. General Managers,	Day-to-day co-ordination for engine & vehicle emission test and general supervision of all		Day-to-day co-ordination for engine & vehicle emission test and general	Day-to-day co-ordination for engine & vehicle emission test and general
General Managers,			supervision of all activities.	supervision of all activities.
Deputy General	* Services / tests assigned by HoD	As per the Office order	* Services / tests assigned by HoD	* Services / tests assigned by HoD
Managers, Sr.	* Calibration of the emission test	approved and issued	* Calibration of the emission test	* Calibration of the emission test
Managers, Managers, Deputy	equipment. * Preventive & breakdown maintenance	by HR department	equipment. * Preventive & breakdown	equipment. * Preventive & breakdown
Managers,	of test equipment.		maintenance of test equipment.	maintenance of test equipment.
Engineers), REs, ,	Preparation & checking of reports.		 Preparation & checking of reports. 	Preparation & checking of reports.
STAs, TAs,	. reparation & checking or reports.		. reparation a offerning of reports.	. reparation a directing of reports.
Mechanics)				

Supporting Team	 Reporting & discussing non-conformities with management. Assistance in monitoring objectives set for improvement. Responsible to support such as: 		 Reporting & discussing non-conformities with management. Assistance in monitoring objectives set for improvement. Responsible to support such as: 	 Reporting & discussing non-conformities with management. Assistance in monitoring objectives set for improvement. Responsible to support such as:
(Typically Mechanics, Test Drivers, Workshop Attendants	To drive vehicle on the chassis dynamometer as per the driving cycle or on road as per manufacturer's request. * To assist execution team for carrying out tests and maintenance of equipment's. * To provide technical and workshop support to department. * To carry out fabrication and engine set up in test cells.	As per the Office order approved and issued by HR department	* To assist execution team for carrying	To drive vehicle on the chassis dynamometer as per the driving cycle or on road as per manufacturer's request. * To assist execution team for carrying out tests and maintenance of equipment's. * To provide technical and workshop support to department. * To carry out fabrication and engine set up in test cells.
Administration Team (Typically Office Assistants, PAs, Asst. WP	* To assist HoD for routine work in the department. * To assist management & execution team for departmental services. * To assist in preparation of test reports as well as maintenance of test records.	As per the Office order approved and issued by HR department	* To assist HoD for routine work in the department.	* To assist HoD for routine work in the department. * To assist management & execution team for departmental services.